

General Inbound/Outbound Shipping/Routing Instructions

Effective: January 1, 2018

This Instruction Covers N. American Sites (Excluding Orillia, CN)



Routing Instructions - Shipments under 150 pounds.

Ship via FedEx Parcel Ground service utilizing Paradigm's FEDEX (Collect) account..

Routing Instructions – LTL Shipments.

Preferred LTL Carrier as directed by Paradigm and /or detailed on Purchase Order.

Contact below when / if LTL shipping instructions have not been communicated.

Capital Transportation Logistics (CTL) for routing instructions:

603-881-3350, Option 1, to reach Customer Service

CTL will provide the carrier of choice (Preferred Carrier) along with phone number/ terminal information.

LTL Bill of Lading instructions:

FOB Origin

Bill 3rd party to: Paradigm Precision, c/o CTL, PO Box 1010, Nashua, NH 03061

Terms are to be marked Collect

Routing Instructions - Shipments Using Expedited FedEx Express (Air)

Ship via FedEx Express service utilizing Paradigm's FEDEX (Collect) account.

Express service type will be at the sole direction of Paradigm.

Preferred carrier is defined in this SOP, where applicable, all other Paradigm "Site Specific" instructions remain in effect. Please contact your Paradigm representative with any questions.

Failure to comply with the above instructions may result in a supplier chargeback.